

**Notice of References Cited**

Application/Control No.

09/632,341

Applicant(s)/Patent Under  
Reexamination  
JORDAN ET AL.

Examiner

Rachel L. Porter

Art Unit

3626

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**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-2001/0025247	09-2001	NAGAI et al.	705/7
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
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	I	US-			
	J	US-			
	K	US-			
	L	US-			
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**FOREIGN PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
*	U	Davis, William and Yen, David. "The Information System Consultant's Handbook: Systems Analysis and Design." CRC Press. December 1998.
*	V	Feurer, Rainer and Chaharbaghi, Kazem. "Performance Measurement in Strategic Change." Benchmarking for Quality Managment and Technology. 1995 vol. 2 no. 2, pp. 64.
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	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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